



# EAGLE HEIGHTS

NON-PROFIT ORGANISATION



## ESSENTIAL INFORMATION FOR YOUR GROUP VISIT

### ARRIVAL

Upon arrival, the group leader should come to Reception which is situated at the entrance. Pupils and other staff members should remain on the coach for safety reasons.

Entrance stickers are given to the group leader for both children and staff. These will be a different colour to the general public for easy identification and safeguarding.

Once check in is complete, the group leader can collect the rest of the party and proceed.

### PAYMENT

The entrance fee of £9.95 is payable in advance or on the day of your visit. Adults are free of charge on a 1:5 ratio.

As a not for profit organisation, we are not able to offer credit facility so please ensure your accounts department are aware. Credit/debit card on the day is accepted.

### GIFT SHOP

We actively encourage use of the Gift Shop as a valuable life skill for children. Please let us know if you intend to use the shop - we ask that this is done in small groups. Our staff are all experienced with SEN and will patiently assist where possible. Alternatively, Souvenir Gift Bags are available for pre order from 99p

### LOCATION

Eagle Heights is conveniently located around 5 minutes drive from the intersection of M25 J3 and M20 J1. The A20 also converges at the same roundabout.

We are a rural location so please advise coach companies to check the route and allocate suitable vehicles. There is plenty of coach parking available.

### FLYING DEMONSTRATION

The demonstration is from 12noon to 1pm. Lunch can be taken either prior to or after this display. There is a strict no food policy whilst the birds are flying. The demonstration will take place under cover in bad weather.

### LUNCH

Packed lunches are welcome and outside picnic tables are provided; we do also have an inside area in the event of bad weather

### CLOTHING

Your group should be appropriately dressed for the weather conditions.

We recommend hats in hot weather when watching the outdoor display and wellies if the weather has been particularly wet.

THANKS FOR SUPPORTING OUR NOT FOR PROFIT ORGANISATION